



Māori Responsiveness Plan

Asthma and Respiratory Foundation of New Zealand (Inc)



The Asthma and
Respiratory Foundation
of New Zealand (Inc.)
Te Taumatua Huango,
Mate Ha o Aotearoa

Cover photo: Andy Heyward
andy@haumoana.com

This document was printed on Works Paper. This is an environmentally friendly stock that originates from 100% recycled consisting of 20% post-consumer waste and 80% pre consumer. This paper is produced at Shoalhaven Mill which is renowned for its commitment to recycling. They hold a Forest Stewardship Council (FSC) custody certificate and are ISO 14001 environmental management systems certified.. The paper bleaching process is Elemental Chlorine Free, and Acid Free.



Contents

Foreword *rua*

Kaupapa statement *toru*

Policy statement *wha*

Introduction to three key themes *rima*

1. *Being Responsive to Māori* *ono*

2. *Building Partnerships with Māori* *whetu*

3. *Being Effective for Māori* *waru*

Key Themes *iwa*

Māori Responsiveness Action Plan *tekau ma tahi*

1. *Being Responsive to Māori* *tekau ma rua*

2. *Building Partnerships with Māori* *tekau ma wha*

3. *Being Effective for Māori* *tekau ma ono*

Foreword

Enga mana e ngā reo, e ngā rangatira
o ngā hau e wha, tena koutou katoa.

It is with pleasure that I present the Asthma and Respiratory Foundation's Māori Responsiveness Plan. It will provide the Foundation with a point of reference in terms of its commitment to working on improving Māori asthma disparities.

The Māori Asthma Review, 1991 highlighted a number of key issues that relate to the wider issues impacting on Māori and asthma, and it is fair to say that there does not appear to be any significant evidence to suggest that there have been any major changes for Māori with asthma since the publication of this review. A consistent message that appears throughout this review is; if there is to be a major improvement in Māori asthma then this would only occur through more effective involvement of Māori people in the planning and delivery of asthma care and services. This whakaaro underpins the framework for this plan.

This plan requires the Asthma and Respiratory Foundation to work collaboratively with agencies and organisations that have a common goal of improving asthma and respiratory illness for Māori. Working collaboratively with Māori is a key principle of the Treaty of Waitangi and the Asthma and Respiratory Foundation acknowledges an obligation to be responsive to the needs of Māori, with a view to improving Māori asthma and respiratory health.

The plan has been sent out for consultation to all Asthma Societies and there is widespread support for it.

The overall aim of this plan is about supporting Māori to achieve their aspirations for whānau ora by ensuring that the wellness and wellbeing of our people is achieved.



Sunny M. Wikirwhi

Director, Māori Services



Kaupapa

statement

There is only one purpose (to our work); it is the wellness and well-being of the people.

Kotahi ano te kaupapa; ko te oranga o te iwi

Policy

statement

The policy statement that links with our kaupapa statement is:

The Asthma and Respiratory Foundation will work in partnership with iwi, and Māori communities to ensure that our decision making effectively leads to whānau ora improvements and supports the achievement of Māori health aspirations. We will provide these services in a way that has regard for the Treaty of Waitangi as it affects the Asthma and Respiratory Foundation so that the 'wellness and wellbeing of the people is achieved'.



Introduction

to three key themes

Asthma is a major health problem in New Zealand. Although asthma is no more common in Māori it is of significant concern that Māori have higher mortality and morbidity than other New Zealanders.

The Asthma and Respiratory Foundation recognises and acknowledges this disparity and is committed to creating better outcomes for Māori. Further, the Asthma and Respiratory Foundation acknowledges that it must recognise and provide for Māori stakeholder interests when developing and implementing any significant organisational initiatives that may impact on Māori.

The Asthma and Respiratory Foundation has identified **three key themes** for this strategy which include; **being responsive** to Māori which means ensuring the organisation is capable of developing and delivering services that are effective and appropriate for Māori. The other key themes are, **building partnerships** with whānau, hapū, iwi, Māori communities and Māori health providers, and **being effective** for Māori by providing quality services that are culturally appropriate and address the diverse needs of Māori.



1.

Being

Responsive

to Māori

To the Asthma and Respiratory Foundation, being responsive means having an organisation that is capable of developing and delivering services that are effective, appropriate, and address the needs of Māori. The organisation will actively support the development of Māori provider capability and capacity to ensure that Māori will have an equal opportunity to contribute to key decisions and services that impact on Māori.

2.



Building
Partnerships
with Māori

Partnership is one of the key principles of the Treaty of Waitangi, and the Asthma and Respiratory Foundation is strongly committed to establishing and maintaining partnerships with whānau, hapū, iwi, Māori communities and Māori health providers. Partnership begins with building relationships and working collaboratively with these key Māori stakeholders. The nature of these relationships will be focused around whānau ora to support the achievements of Māori health aspirations. Partnerships with Māori communities are vital to the provision of effective and responsive services for Māori.



3.

Being

Effective

for Māori

The Asthma and Respiratory Foundation seeks to and is committed to providing, quality services and programmes that are culturally appropriate, effective, and address the diverse needs of Māori. This approach is underpinned by the notion that Māori world views and methodologies will be included in the development of services.



Key

Themes

We will achieve the key themes by focusing on the following priority areas, some of which had been identified in the Māori Asthma Review, He Mate Huango 1991:

- improving Māori asthma by involving Māori at all levels in the planning and delivery of asthma care. (Pomare et al, 1991)
- improving access to health care for Māori (Pomare et al, 1991)
- ensure that Māori are involved in key decision making processes within the Asthma and Respiratory Foundation
- develop strong relationships and work collaboratively with key Māori stakeholders
- increasing Māori stakeholders capacity and capability
- fostering community development and involvement in service delivery specifications for Māori providers
- inclusion and engagement of Māori whānau, hapū and iwi
- integration of Māori world views in programmes and services and involving Māori in service delivery
- developing and implementing workforce and workplace initiatives

Māori Responsiveness

Action Plan

The Asthma and Respiratory Foundation has developed an action plan to implement changes in response to the three key themes – being responsive to Māori, building partnerships with Māori and being effective for Māori.

1. Being Responsive to Māori

tekau ma rua

Key Objectives	Implementation initiatives	Purpose	Implementation Year 1 2007/08	Implementation Year 2 2008/09	Implementation Year 3 2010 onwards
1.1 Undertake an assessment of Māori and non-Māori provider capability and capacity.	Engage both Māori and non-Māori providers in contributing to developing a Needs Analysis for services that are being provided for asthma interventions.	To identify what the needs are for providers who are providing services for Māori, with a special focus on training and service development. A need exists to ensure quality asthma management services for Māori through the provision of quality Māori asthma education.			
1.2 Support Māori-led community initiatives in developing Māori health models.	To survey community groups and organisations that are providing services for Māori using Māori health models or traditional Māori healing processes.	To identify how the Foundation is able to support providers in develop programmes that embrace Māori health models and or initiatives. Māori traditionally support the notion of holistic health.			
1.3 Develop a Treaty of Waitangi (TOW) and tikanga Māori training programme.	Collaboration with other NGO health agencies, Director, Māori Services is to lead the development of appropriate TOW and tikanga Māori training programmes for staff.	This training will be designed specifically so that the Foundation can begin the process of moving towards a fair and equitable pathway in the provision of services it provides for Māori. The TOW and Māori cultural concepts will provide guidance in designing more appropriate ways of meeting the needs of Māori.			
1.4 Develop specialist Māori core competencies for inclusion in the Asthma Fundamentals training.	Director, Māori Services collaborating with Te Taumata Mate Hā will develop an appropriate "Cultural Safety" training programme. Also adapt Te Whare Tapa Wha and any other Māori models of health as appropriate for inclusion in the Asthma Fundamentals training.	All non-Māori clinicians need to be aware of and sensitive to cultural factors which adversely affect Māori asthma management and education.			

Continued overleaf

Key Objectives	Implementation initiatives	Purpose	Implementation Year 1 2007/08	Implementation Year 2 2008/09	Implementation Year 3 2010 onwards
1.5 Review and develop appropriate Māori information resources.	Culturally appropriate information and educational material about asthma needs to be made available if management of Māori asthma is to be optimised. Oral and visual materials will be preferred by Māori.	Culturally appropriate asthma information and educational material needs to be made available if management of Māori asthma is to be optimised. Oral / visual materials will be preferred by Māori.			
1.6 Develop a specialist Māori co-facilitator for the Asthma Fundamentals training.	This could be a contracted in specially appointed Māori facilitator.	This person will be responsible for incorporating cultural competencies such as cultural safety, working with whānau and Māori models of health.			
1.7 Provide Te Reo Māori opportunities for all staff.	ARF staff are to participate in Te Reo Māori initiatives such as Te Reo Māori Language Week provided by Te Taura Whiri i te Reo Māori. Te Reo Māori classes are to be made available on a regular basis for staff.	Is to give all staff the opportunity to correctly pronounce Māori names, words, and places. It is the starting point for all learning that relates to Māori values, philosophies and tikanga Māori. It is also about fostering positive attitudes towards te reo Māori.			
1.8 Develop an Asthma Programme for inclusion in all Ko-hanga Reo.	Sunny is to work in conjunction with PHARMAC to develop an Asthma Education Programme for inclusion in all Kōhanga Reo.	To ensure that all tamariki in kōhanga reo and other mainstream pre-school establishments and their whānau have access to quality asthma education programmes. This is in response to the high prevalence of this illness among Māori tamariki.			

2. Building Partnerships with Māori


tekau ma wha

Key Initiatives	Implementation Initiatives	Purpose	Implementation Year 1 2007/08	Implementation Year 2 2008/09	Implementation Year 3 2010 onwards
2.1 Appoint tangata whenua representative and one other Māori representative to Asthma and Respiratory Foundation Board.	<ol style="list-style-type: none"> ARF Board to agree for these appointments to be made. Consult with tangata whenua to identify representatives from Ngati Toa, Te Atiawa and Tenth's Trust. 	<p>A partnership agreement acknowledging the status and role of tangata whenua.</p> <p>Appointments to the Board to be confirmed by the end of December 2007. One of the appointments would preferably have a medical background, but not imperative e.g. Māori GP.</p>			
2.2 Appoint a Māori Reference Group (MRG) to replace the Māori committee.	<ol style="list-style-type: none"> An MRG is to be developed with representatives appointed from different regions. Terms of Reference to be developed as a separate initiative. <p>An appropriate name will also be canvassed.</p>	<p>Provide support and advice to the ARF on all key Māori issues relating to asthma and respiratory services for Māori. Regional representation will enable this group to have a forum to address local issues in a collective, and at a national level. It is not considered that these representatives will necessarily have worked specifically in the area of asthma, but will have the desirable skills to effectively contribute to the needs of the ARF.</p>			
2.3 Develop a Māori stakeholder's data base.	<p>Director, Māori Services to meet with mainstream providers, as well as Asthma societies to gather this information.</p>	<p>To clearly identify key Māori stakeholders who may wish to receive support and advice on the development of asthma and respiratory services for Māori. To ensure that these stakeholders receive the media and other communications support they require.</p>			
2.4 Consult with iwi and Māori communities on appropriate partnership arrangements.	<p>Director, Māori Services to meet with key Māori iwi leaders who have an interest in improving Māori health outcomes. Also with main Māori health providers who provide services for asthma.</p>	<p>When the ARF Māori Reference Group is appointed, this would fit within the Terms of Reference for this group.</p> <p>The main purpose would be:</p> <ul style="list-style-type: none"> to ensure that the ARF is consulting with key Māori stakeholders and; to ensure that our consultation processes are robust and transparent. 			

Continued overleaf

Key Initiatives	Implementation Initiatives	Purpose	Implementation Year 1 2007/08	Implementation Year 2 2008/09	Implementation Year 3 2010 onwards
<p>2.5 Strengthen the relationship between Māori and non-Māori stakeholders who have an interest in improving Asthma outcomes for Māori.</p>	<p>Director, Māori Services will visit key providers of asthma treatment. A needs analysis will be completed to establish an improving asthma plan for Māori. Asthma Societies would be first priority.</p>	<p>To improve the ARF profile and relationship with stakeholders, and to target specific service delivery areas.</p>			
<p>2.6 Develop a Memorandum of Understanding (MOU) with Te Taumatua Hā o Aotearoa.</p>	<p>Director, Māori Services to meet with Te Taumatua Mate Hā committee to scope out MOU.</p>	<p>The ARF will formalise its relationship with Te Taumatua Mate Hā o Aotearoa. The guiding principles which will underpin this MOU will be:</p> <ul style="list-style-type: none"> • to develop a mutual commitment to improving asthma outcomes for Māori; • to ensure open, robust and transparent communication staff and information sharing; • to ensure transparent decision making and; • consultation on policy initiatives that relate to Māori. 			
<p>2.7 Ensure that Māori are given every opportunity to actively participate in the Asthma and Respiratory Foundation services and/or special events.</p>	<p>Advice will be provided to the ARF on Māori protocols. These decisions will be made together with tangata whenua.</p>	<p>Where there are special events, such as the Achievers Awards, CREW or the Annual General Meeting, it is important, to ensure that Māori are consulted and given the opportunity to participate in these events. Māori protocols such as powhiri should be considered at all significant ARF events. Consideration should be given to including tikanga Māori protocols when providing training such as Asthma Fundamentals.</p>			

3. Being Effective for Māori

Key Objectives	Implementation initiatives	Purpose	Implementation Year 1 2007/08	Implementation Year 2 2008/09	Implementation Year 3 2010 onwards
<p>3.1 Undertake an assessment of Māori and non-Māori provider capability and capacity.</p>	<p>Complete a needs analysis of all services that are providing asthma services for Māori. Identify any significant gaps and barriers that are not meeting the needs of Māori. The focus will be on “environmental” differences such as socio-economic factors, cultural influences, lifestyle factors, access to health care, and discrimination.</p>	<p>The APF is committed to contributing to the advocacy of better asthma services for Māori. We will ensure that best practice models, resources, and quality services are available to service providers.</p>			
<p>3.2 Support Māori-led community initiatives in developing Māori health models.</p>	<p>Assist providers to develop innovative service delivery models and best practice models in partnership with iwi health advisors and DHBs.</p>	<p>The APF is committed to contributing to the advocacy of better asthma services for Māori. We will ensure that best practice models, resources, and quality services are available to service providers.</p>			
<p>3.3 Develop a Treaty of Waitangi (TOW) and tikanga Māori training programme.</p>	<p>Coordinate a project team to complete a feasibility study on how it is that Māori can gain better access to asthma services. Develop clear guidelines and terms of reference for this project.</p>	<p>This issue has been well documented in numerous asthma reviews, and various asthma related literature. Addressing these issues is vital if Māori asthma statistics are to improve.</p>			



**Asthma and Respiratory
Foundation of New Zealand (Inc.)**

Visit: www.asthmafoundation.org.nz

Phone: 04-499-4592